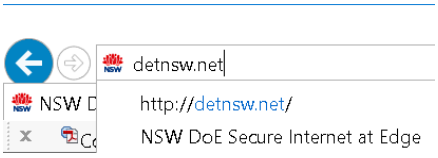
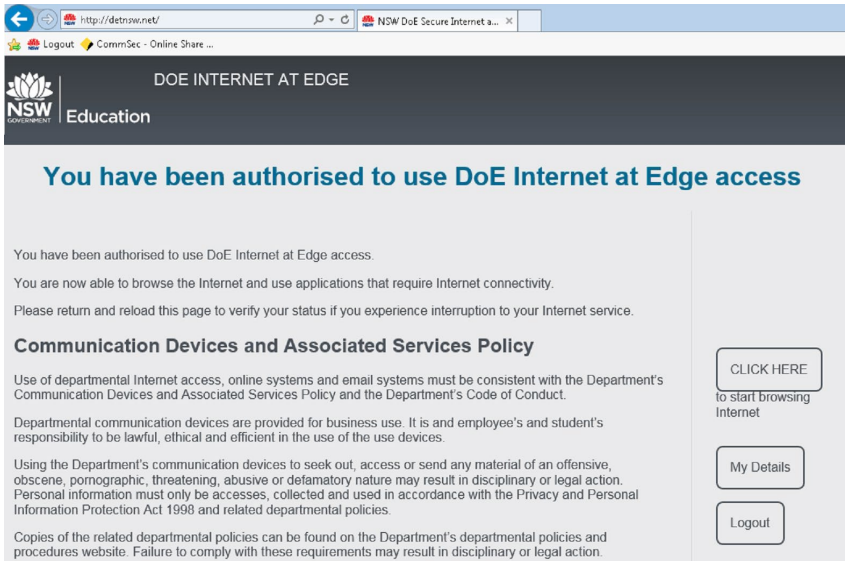
Quick Reference Guide

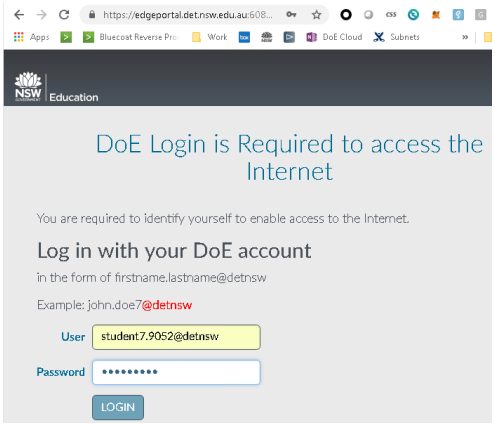
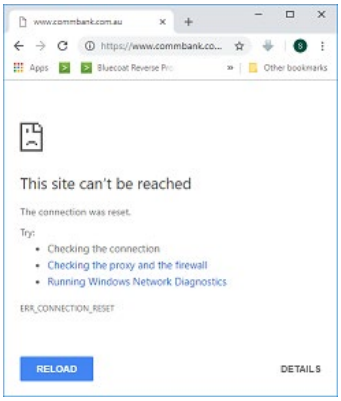
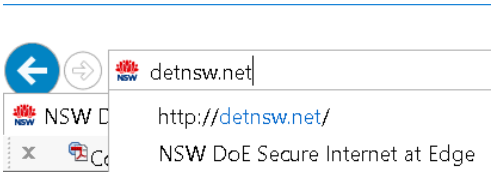
How to log onto the new Secured Internet Edge service in schools with SCHOOL-OWNED WINDOWS DEVICES

Description

The Department of Education is introducing a new internet service at schools. It's an initiative to meet future demands by increasing internet speed and helping to protect schools from cyber threats.

If everything works as expected, no additional action is required from you to access the internet, however, please be aware of the process below in accessing the internet:

DESCRIPTION	SCREENSHOT | CLARIFICATION
Your device will execute a single sign-on process to enable your internet access.	
(Optional) If you want to verify whether or not your internet connection is successful, launch a web browser and go to **detnsw.net**	
(Optional) **If your internet connection is successful**, you will be presented with "Authorised landing page". Click on **CLICK HERE** to start browsing the internet. Click **MY DETAILS** to check if your name was correctly identified If you click **LOGOUT**, your internet connection will be temporarily disabled. To resume your internet access, logoff/logon or lock/unlock your device.	

DESCRIPTION	SCREENSHOT | CLARIFICATION
(Optional) **If the single sign-on process fails, for whatever reason**, you will be prompted to authenticate with your DoE username when you go to **detnsw.net**. Make sure you use the same username format as: firstname.lastname@detnsw. Click **LOGIN**.	
If your internet connection is interrupted, navigate again to **detnsw.net** to refresh your connection.	 

Need assistance?

For technical support, call EDConnect on 1300 32 32 32 or raise a ticket through the self-service portal